"HXR-NX3" and "HXR-NX3/1" System software update

Windows   Mac
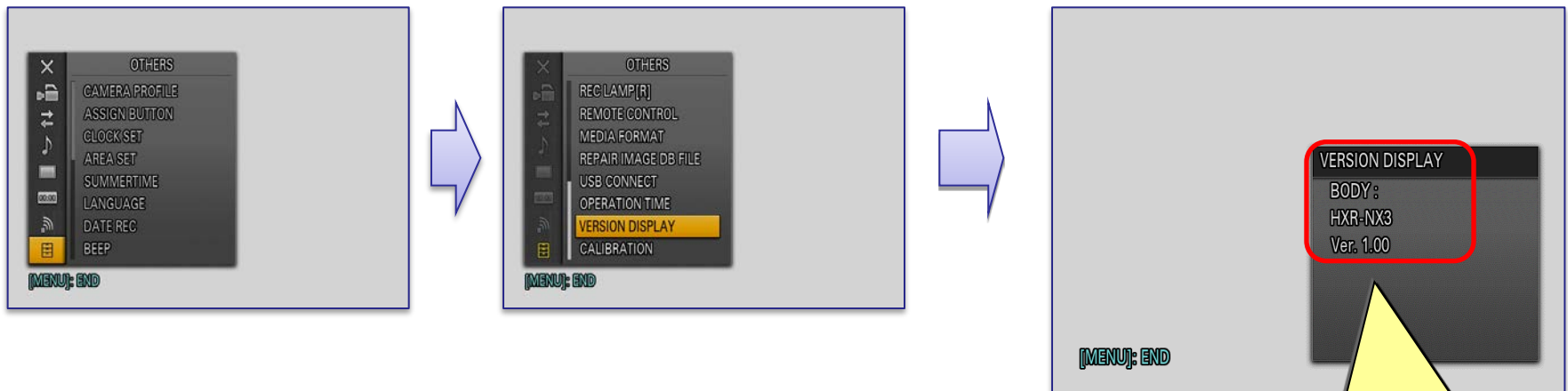
2017/4/4

Confirming if the unit is applicable (Version Check)

Select [Menu] → [OTHERS] → [VERSION DISPLAY] on the camera.
The system software version is displayed. Check if "BODY" version is "Ver.1.00" ~ "Ver.2.00".

Current version Ver.1.00/1.01/1.02/1.03/2.00
is a target version.

Preparing system software update

Please prepare the following items in addition to your camera.

System requirements for a computer

【 Windows 】
[Supported OS]
 Windows® 10
 Windows® 8.1
 Windows® 7 SP1
 Windows Vista®*1 SP2
*1 Starter edition is not supported.
[Other system requirements]
 - Hard disk space: 300MB or more
 - RAM: 512MB or more
* Please close all other application software before updating the system software .
【 Mac OS 】
[Supported OS]
 Mac OS X v.10.8 – 10.11
 macOS v.10.12
[Other system requirements]
 - CPU: Intel processor
* Core Solo and Core Duo processors are no longer supported.
 - Hard disk space: 300MB or more
 - RAM: 512MB or more
* Please close all other application software before updating the system software .

Power source for the camera

"HXR-NX3"
- AC-L100C(supplied)
- AC-VL1(optional) / DK-415(optional)

"HXR-NX3/1"
- AC-L100C(optional)
- AC-VL1(supplied) / DK-415(supplied)

Note: The update can be performed only when using AC adaptor. Battery cannot use for this update.

USB cable(optional) Type A Male to Mini-B Male Cable

"HXR-NX3" and "HXR-NX3/1"
System software update

Windows

For Windows

- When performing the system software update, please use the supplied AC adaptor. update doesn't work in case using battery.

-Do not remove the AC adaptor during the update; otherwise, the camera may become inoperable due to the sudden power shutdown.

-Remove the memory card / memory recording unit from the camera beforehand.

1. Download the update file

Please save the downloaded file onto the Desktop of your computer (recommended).
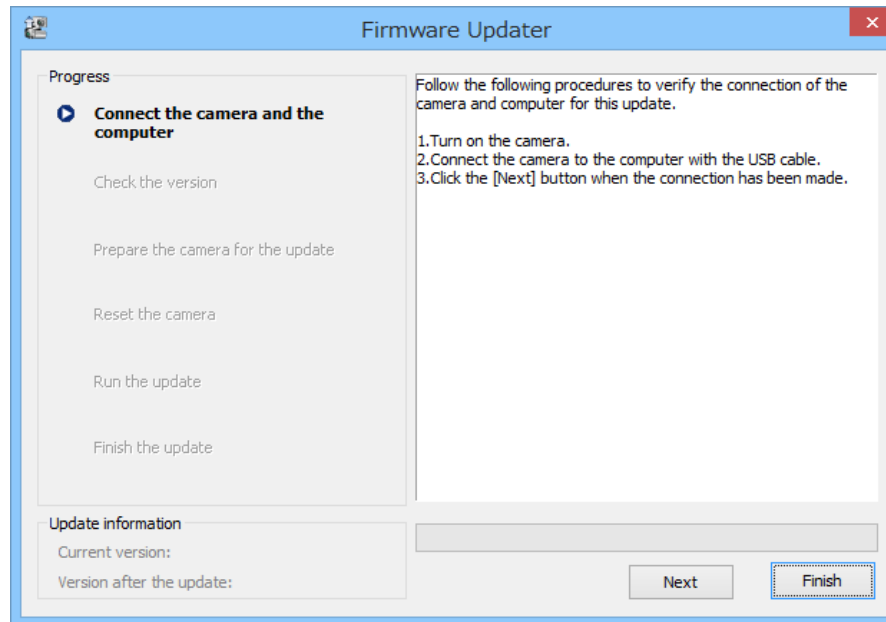
Update_HXRNX3V210.exe
【 File size : 54.9 MB (57,659,120 bytes)】

For Windows 8.1 /10 users;
Under the initial settings of Internet Explorer, the update file will be saved in the [Downloads] folder. Click the [Desktop] tile from the Start screen and find the downloaded file in the [Downloads] folder by using Explorer.

2. Start up Firmware Updater

* Please close all other application software before updating the system software .

• Double-click downloaded file to start up Firmware Updater

3. Connect the camera to the computer

1. Camera power on by AC adapter.

> Note: Never power off until finish the upgrading.

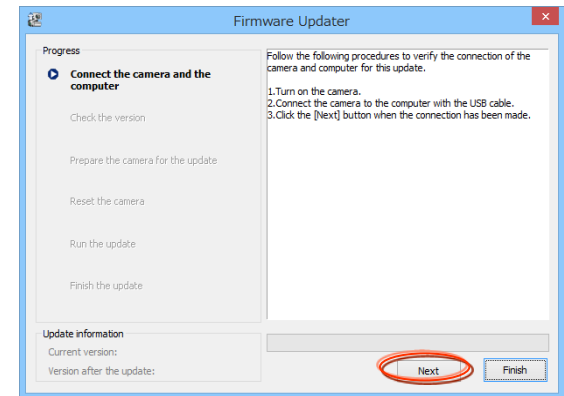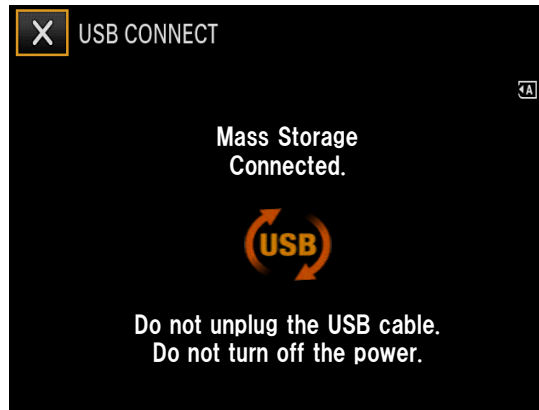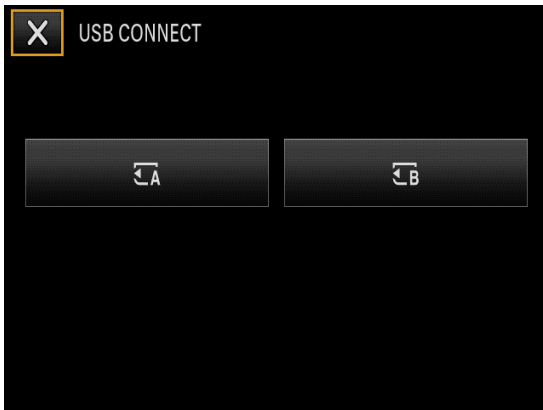2. Connect the camera to the computer with the USB cable.
3. Select 🖵A on the camera screen.
4. After confirm "Mass Storage Connected" is displayed on the camera screen, click the [Next] button on Firmware Updater.

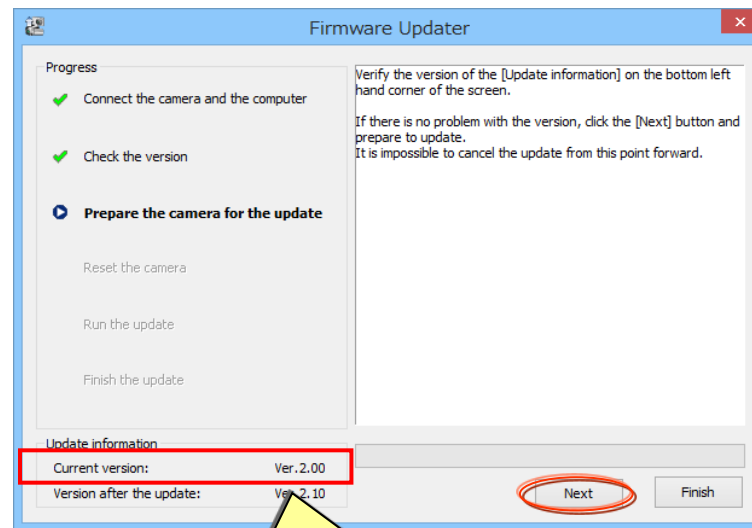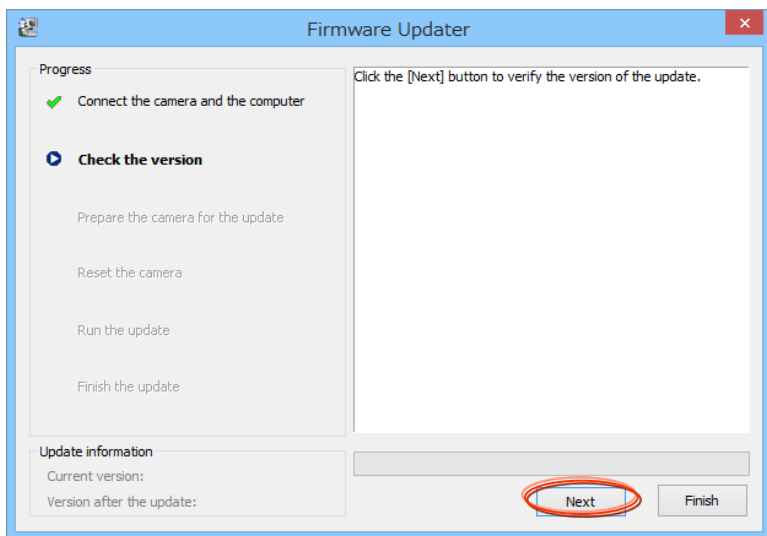※If the USB CONNECT screen dose not appear, please try the following methods.
　 * Disconnect the USB cable from the camera, then reconnect the USB cable.
　 * If there are another USB terminal with the computer, reconnect the USB cable to another USB terminal.

4. Check if the update is required

1. Click the [Next] button to check version.
2. After confirming the current version on the screen, click the [Next] button.

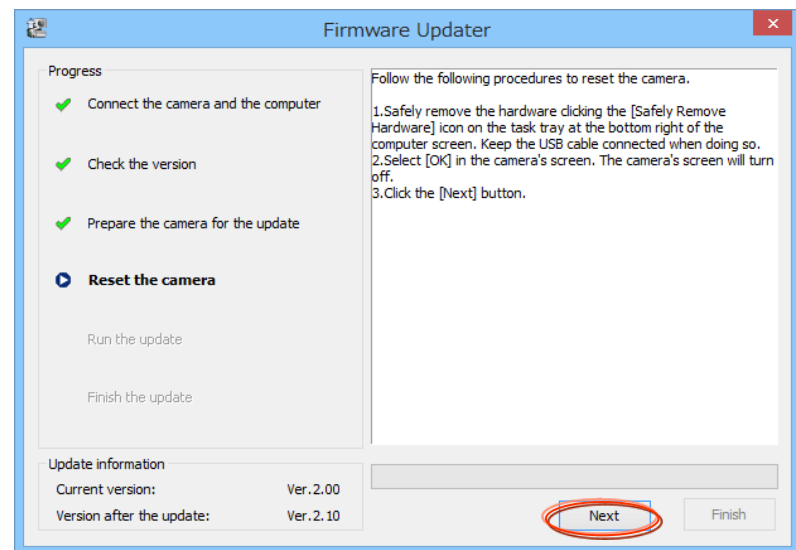Current version Ver.1.00/1.01/1.02/1.03/2.00 is a target version.

5. Reset the camera

1. Click 🔌✅ on the task tray at the lower right corner of the computer screen to stop the USB connection.

> Note: Please keep the USB cable connected even after stopping the USB connection on the computer with the above operation.

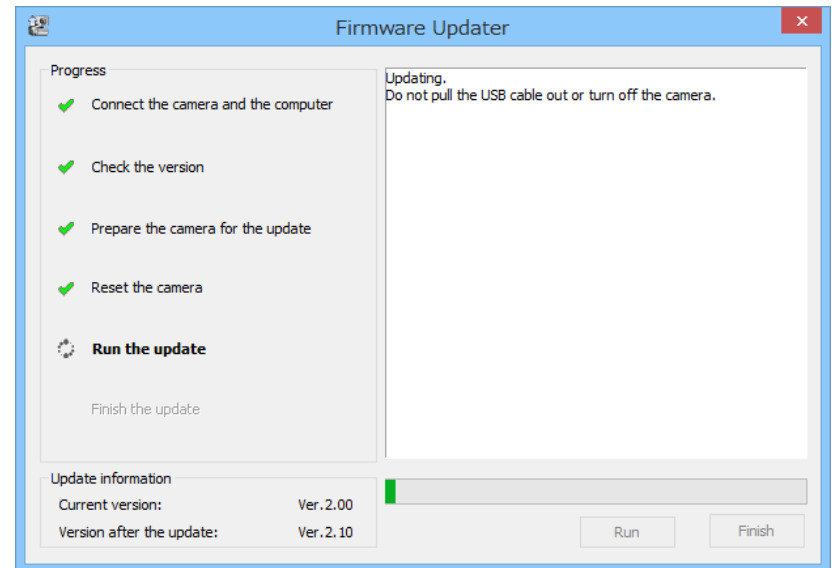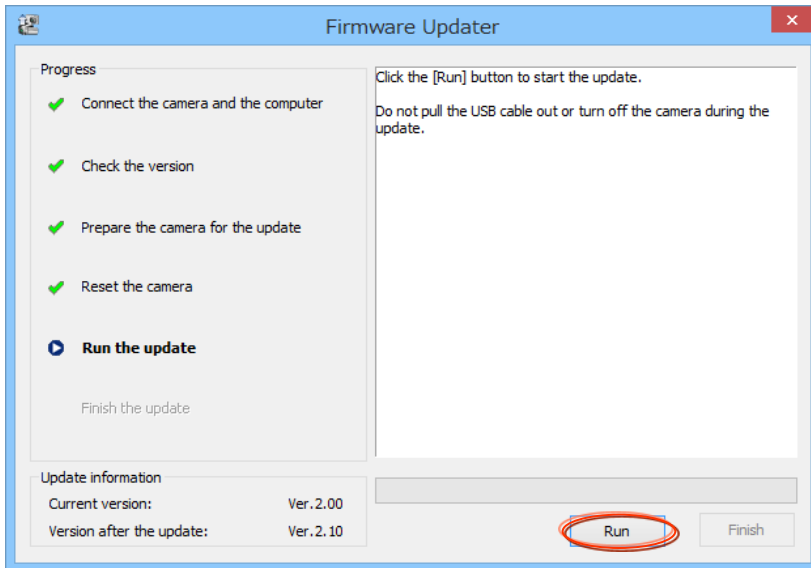2. Touch [OK] on LCD to reset camera body, after then Click the [NEXT] button.

> Note: Don't push [RESET] button on the camera, please proceed to the next step.

Initialize this camera to update firmware.
OK

Firmware Updater

Progress

✔ Connect the camera and the computer

✔ Check the version

✔ Prepare the camera for the update

● **Reset the camera**

Run the update

Finish the update

Follow the following procedures to reset the camera.

1. Safely remove the hardware clicking the [Safely Remove Hardware] icon on the task tray at the bottom right of the computer screen. Keep the USB cable connected when doing so.
2. Select [OK] in the camera's screen. The camera's screen will turn off.
3. Click the [Next] button.

Update information

Current version: Ver.2.00

Version after the update: Ver.2.10

Next   Finish

6. Start the update

1. After resetting, reconnection of the camera is verified, and the "Run the update" screen appears.
2. Click the [Run] button to start the update.
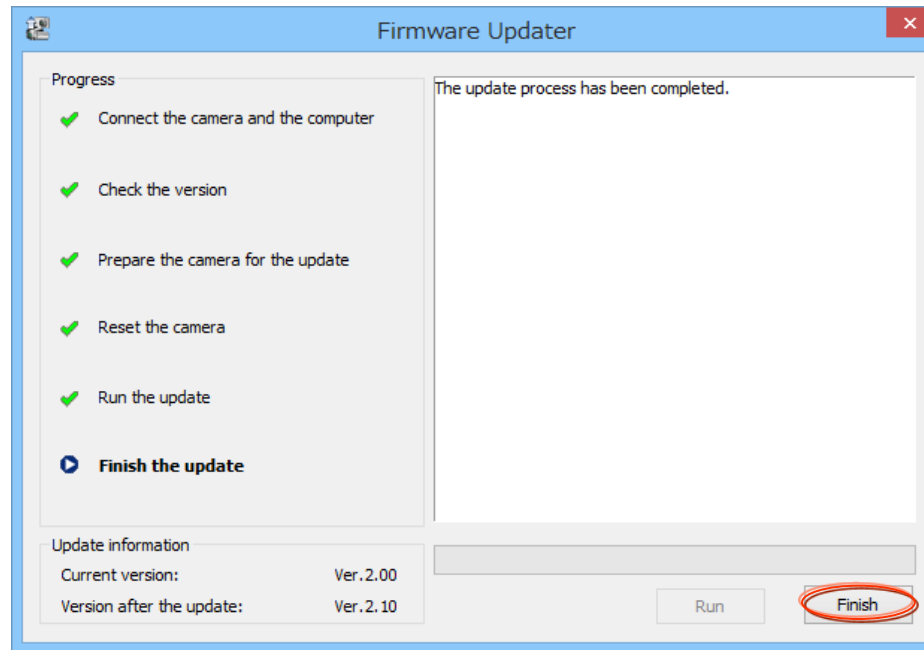   The progress bar appears while updating (approximately 5 minutes).

Note: Never turn off the camera nor disconnect the USB cable while upgrading.

1. When the update is completed, the "Finish the update" screen appears.
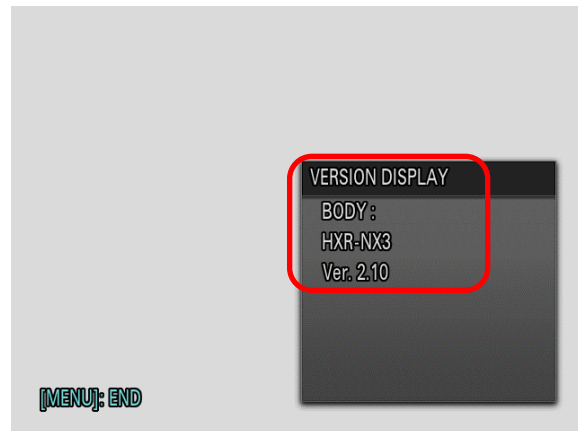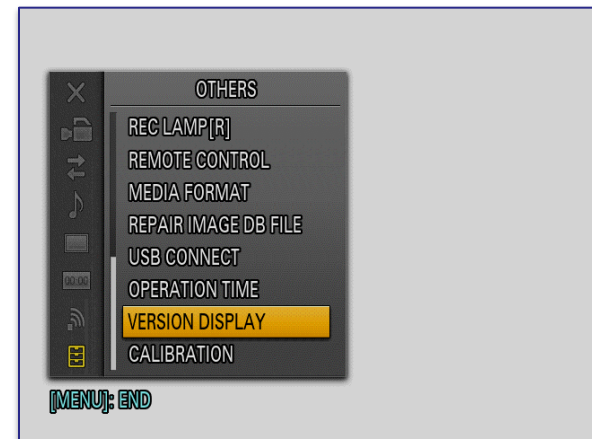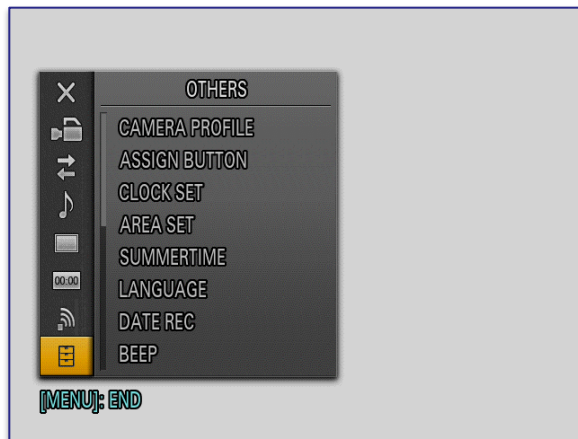   Click the [Finish] button and disconnect the USB cable.

> Note: After finished the update, turn off the camera, remove the AC adaptor, and then turn on the camera again.

Follow the instruction below to confirm the system software version is Ver.2.10.

Select [Menu] → [OTHERS] → [VERSION DISPLAY] on the camera.
The system software version is displayed.

END

"HXR-NX3" and "HXR-NX3/1"
System software update

Mac

For Mac OS

- When performing the system software update, please use the supplied AC adaptor. update doesn't work in case using battery.

-Do not remove the AC adaptor during the update; otherwise, the camera may become inoperable due to the sudden power shutdown.

-Remove the memory card / memory recording unit from the camera beforehand.

1. Download the update file

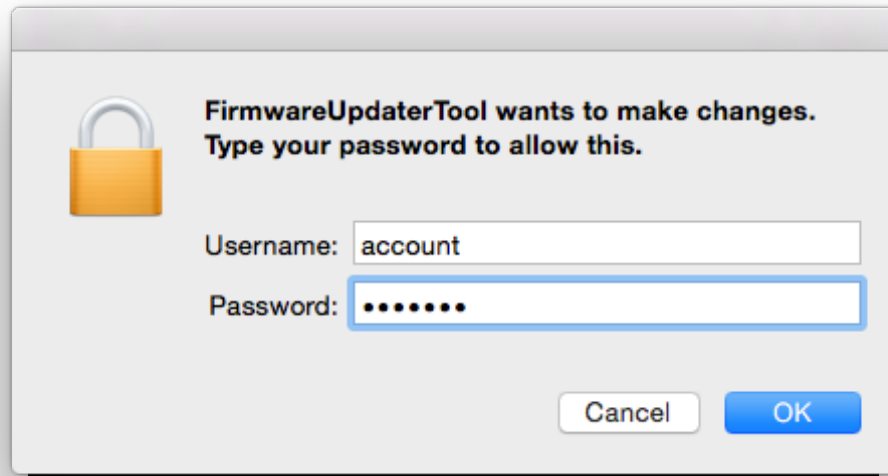Please save the downloaded file onto the Desktop of your computer (recommended).

Update_HXRNX3V210.dmg
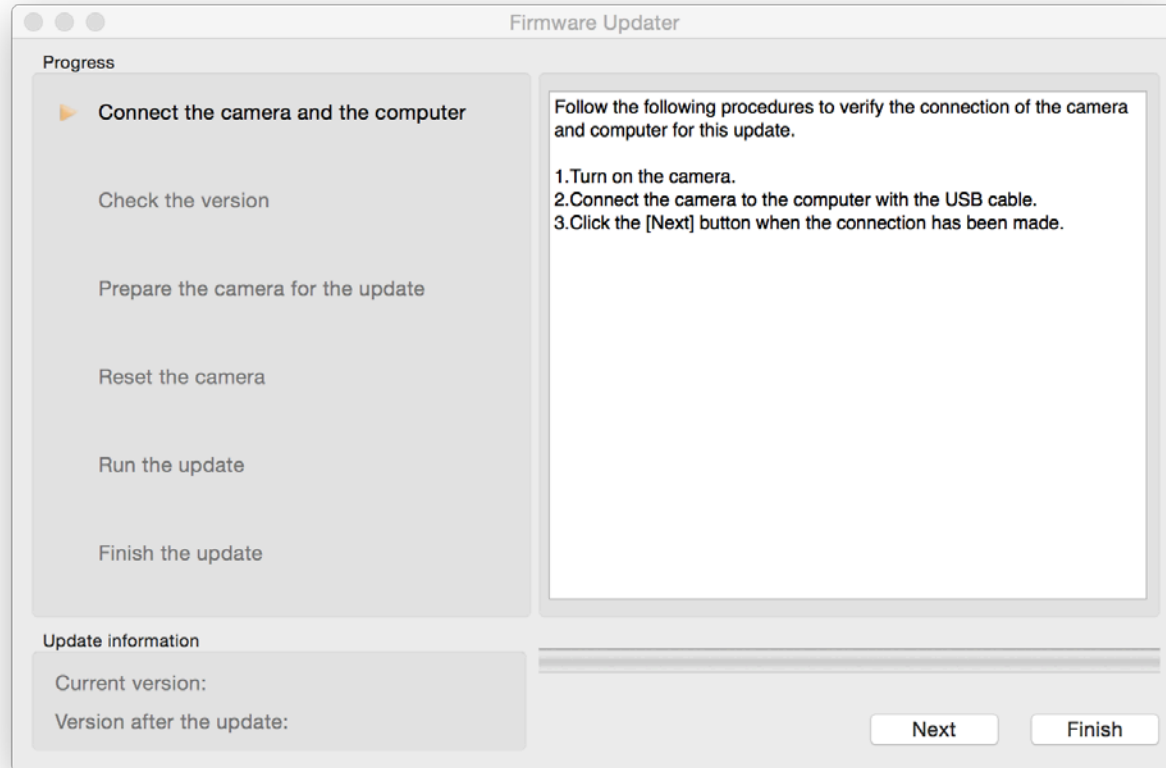[File size ： 62.6MB (65,648,279 bytes)]

* Please close all other application software before updating the system software .

1. Double-click the downloaded file [Update_NXCAMNX3V210.dmg].
     Do not connect the camera yet at this point.

2.   [Update_NXCAMNX3V210] icon appears on the Desktop.

3. Double-click the [Firmware Updater] icon.

4. To load a kernel extension, the message prompts you to allow the application to make changes. Type the password for the administrative account.

FirmwareUpdaterTool wants to make changes.
Type your password to allow this.

Username: account

Password: ●●●●●●

Cancel   OK

5. Firmware Updater starts up.

Firmware Updater

Progress

▶ **Connect the camera and the computer**

Check the version

Prepare the camera for the update

Reset the camera

Run the update

Finish the update

Follow the following procedures to verify the connection of the camera and computer for this update.

1. Turn on the camera.
2. Connect the camera to the computer with the USB cable.
3. Click the [Next] button when the connection has been made.

Update information

Current version:

Version after the update:

Next   Finish

3. Connect the camera to the computer

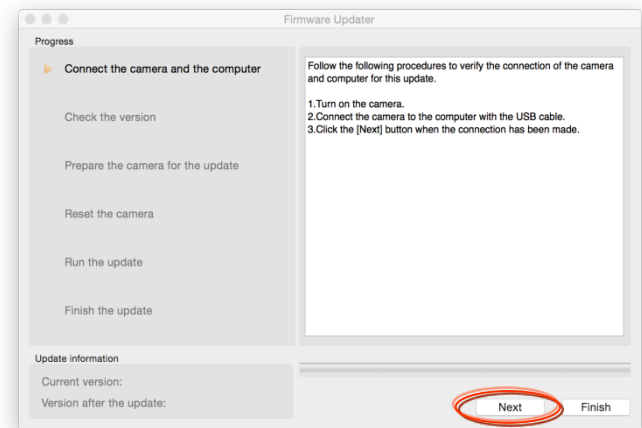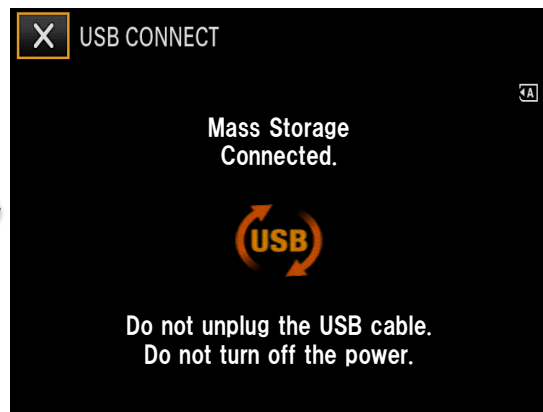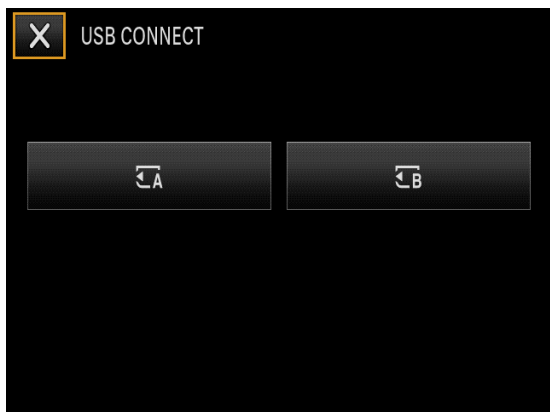Remove the memory card from the camera beforehand.

1. Camera power on by AC adapter.

> Note: Never power off until finish the upgrading.

2. Connect the camera to the computer with the USB cable.
3. Select 📷 on the camera screen.
4. After confirm「Mass storage Connected」is displayed on the camera screen, click the [Next] button on Firmware Updater.
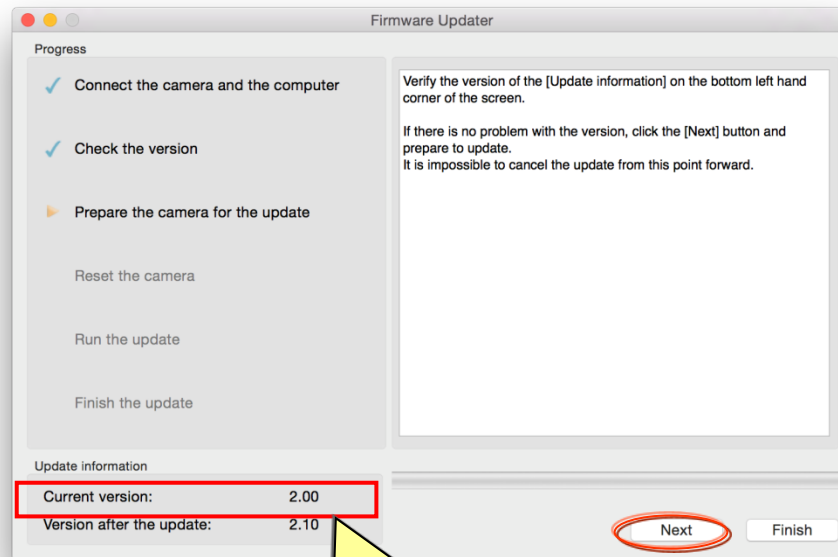
※If the USB CONNECT screen dose not appear, please try the following methods.
   * Disconnect the USB cable from the camera, then reconnect the USB cable.
   * If there are another USB terminal with the computer, reconnect the USB cable to another USB terminal.

1. Click the [Next] button to check version.
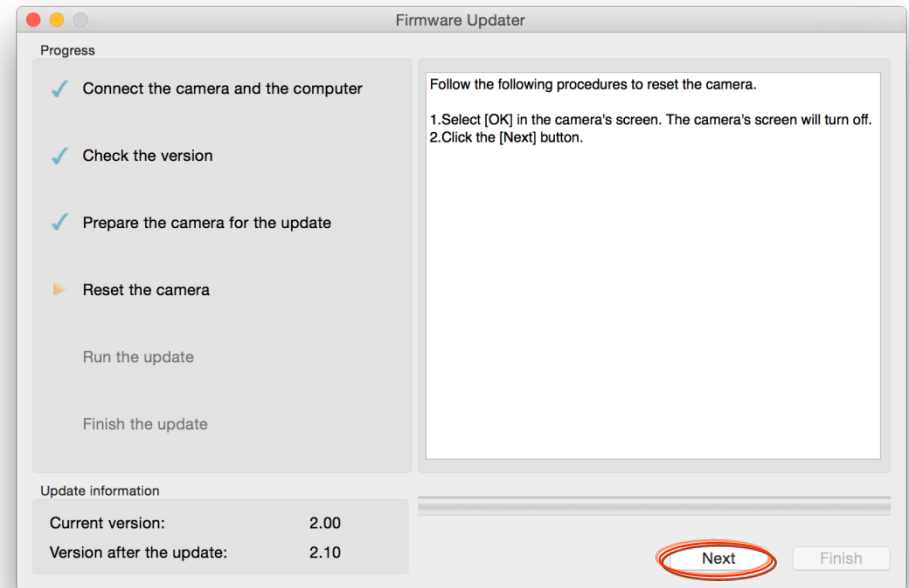2. After confirming the current version on the screen, click the [Next] button.

Current version Ver.1.00 ~ Ver.2.00 is a target version.
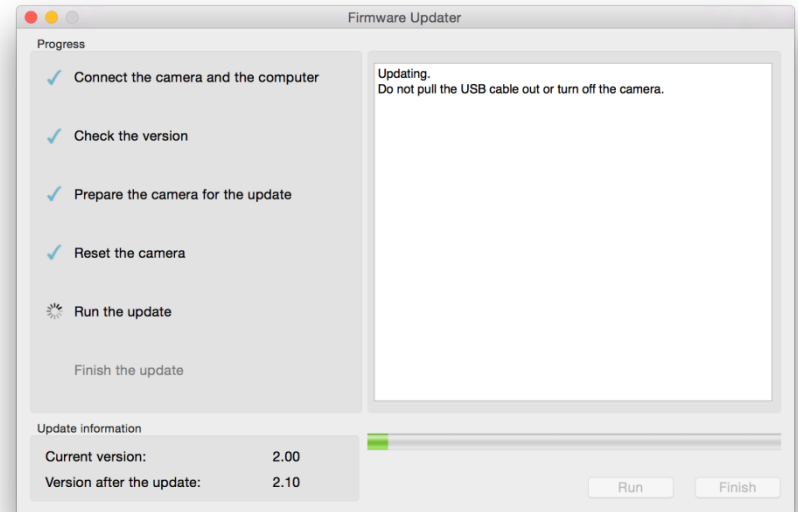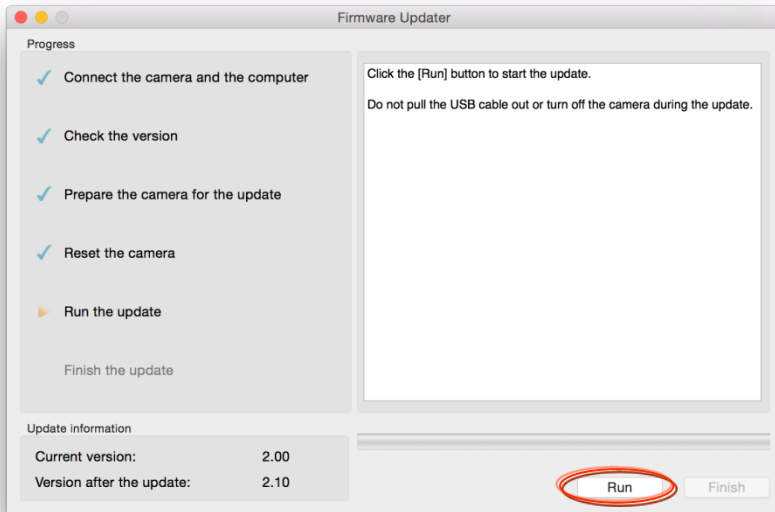
5. Reset the camera

1. Press [OK] on the screen of camera.
2. Click the [Next] button on Firmware Updater.

Note: Don't press [RESET] button on the camera.

Initialize this camera
to update firmware.

OK

Firmware Updater

Progress

✓ Connect the camera and the computer

✓ Check the version

✓ Prepare the camera for the update

▶ Reset the camera

Run the update

Finish the update

Follow the following procedures to reset the camera.

1.Select [OK] in the camera's screen. The camera's screen will turn off.
2.Click the [Next] button.

Update information

Current version: 2.00
Version after the update: 2.10
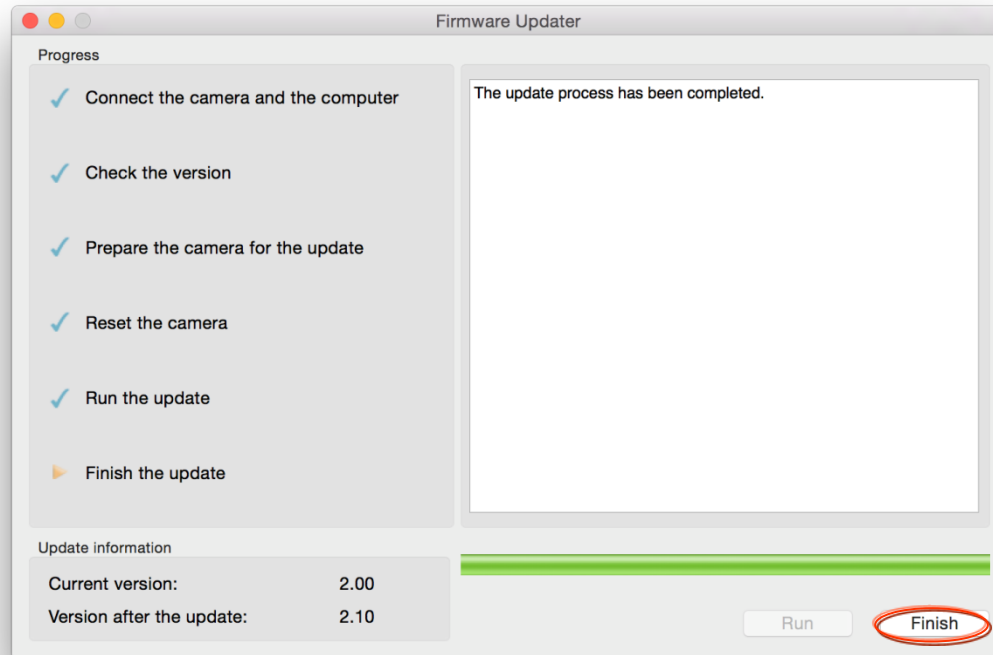
Next   Finish

1. After resetting, reconnection of the camera is verified, and "Run the update" screen appears.
2. Click the [Run] button to start the update.
   The progress bar appears while updating (approximately 5 minutes).

Note: Never turn off the camera nor disconnect the USB cable while updating.

1. When the update is completed, "Finish the update" screen appears.
   Click the [Finish] button.

2. Disconnect the USB cable.
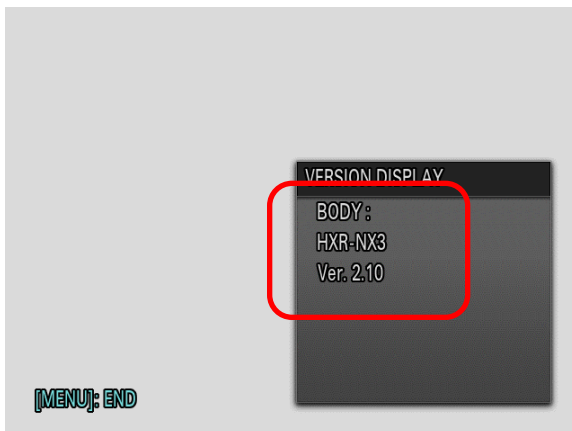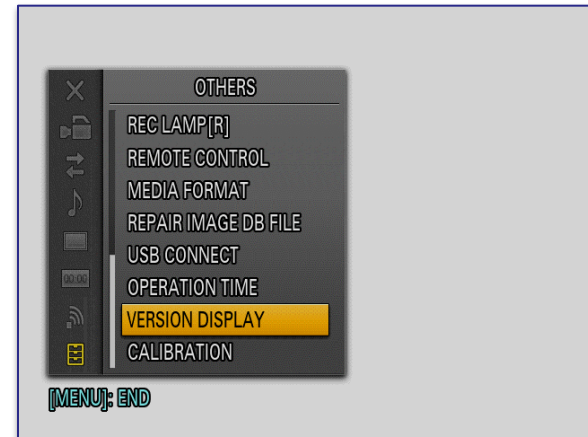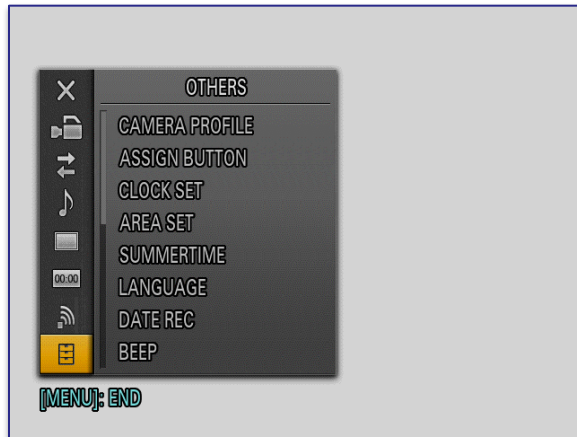
Note: After finished the update, turn off the camera, and then turn on the camera again.

Follow the instruction below to confirm the system software version is Ver.2.10.

Select [Menu] → [OTHERS] → [VERSION DISPLAY] on the camera.
The system software version is displayed.

END